

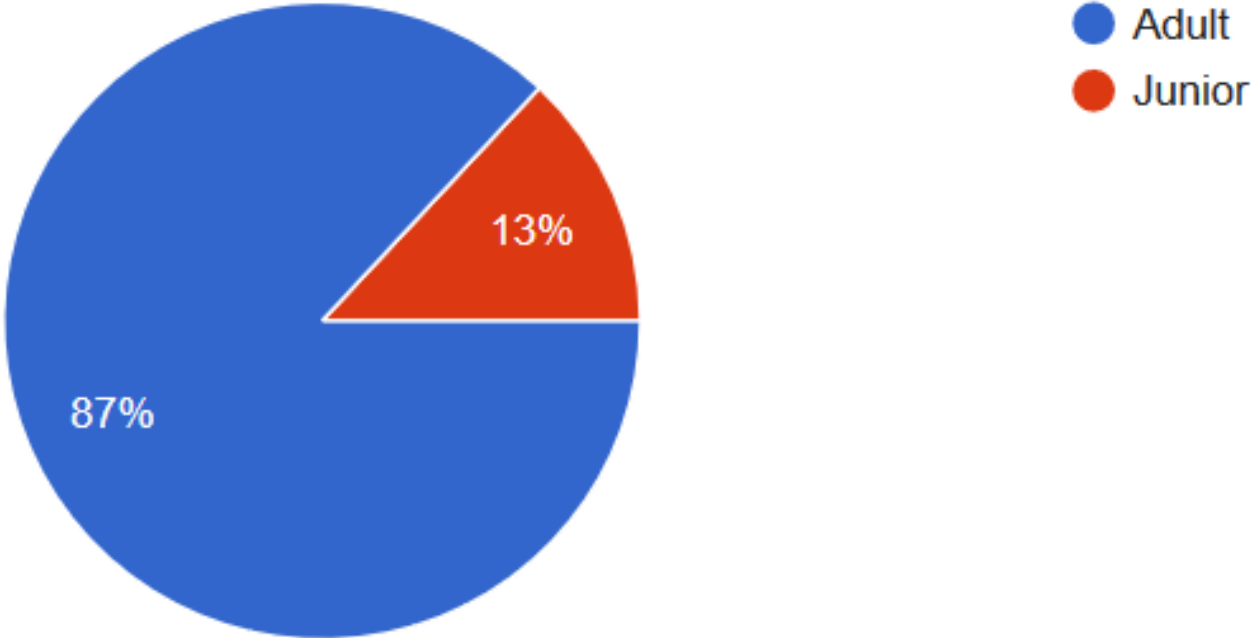
# Caithness Riding Club

2018 Members Survey Highlights



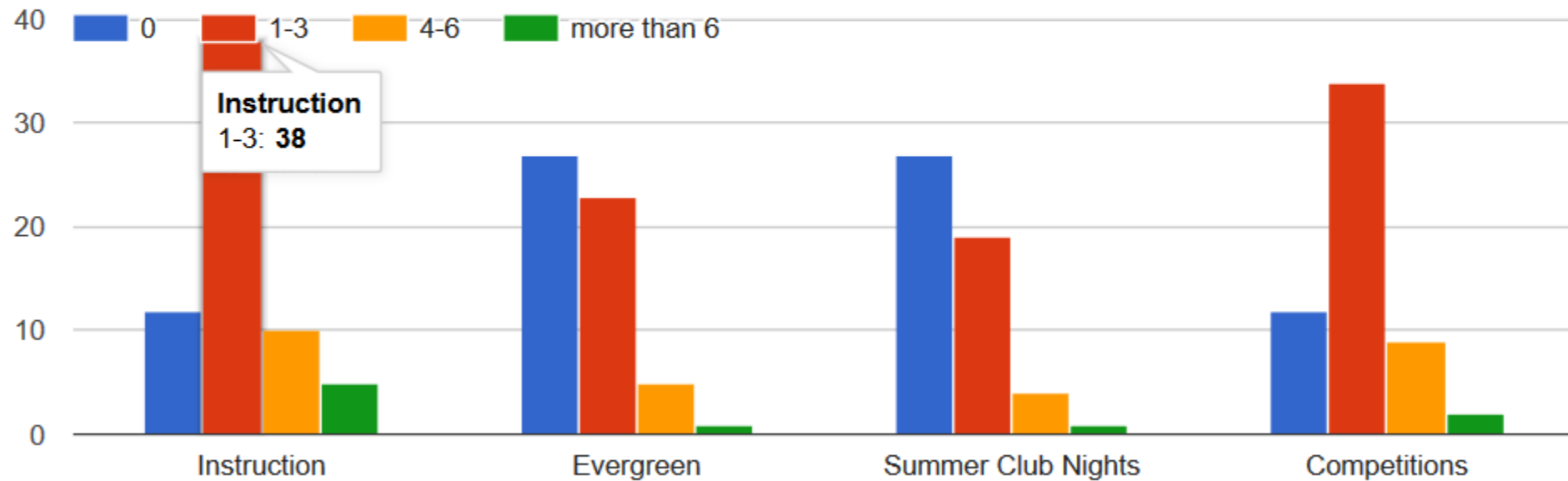
# Please tell us if you are an adult or a junior member:

69 responses



Adults or Juniors

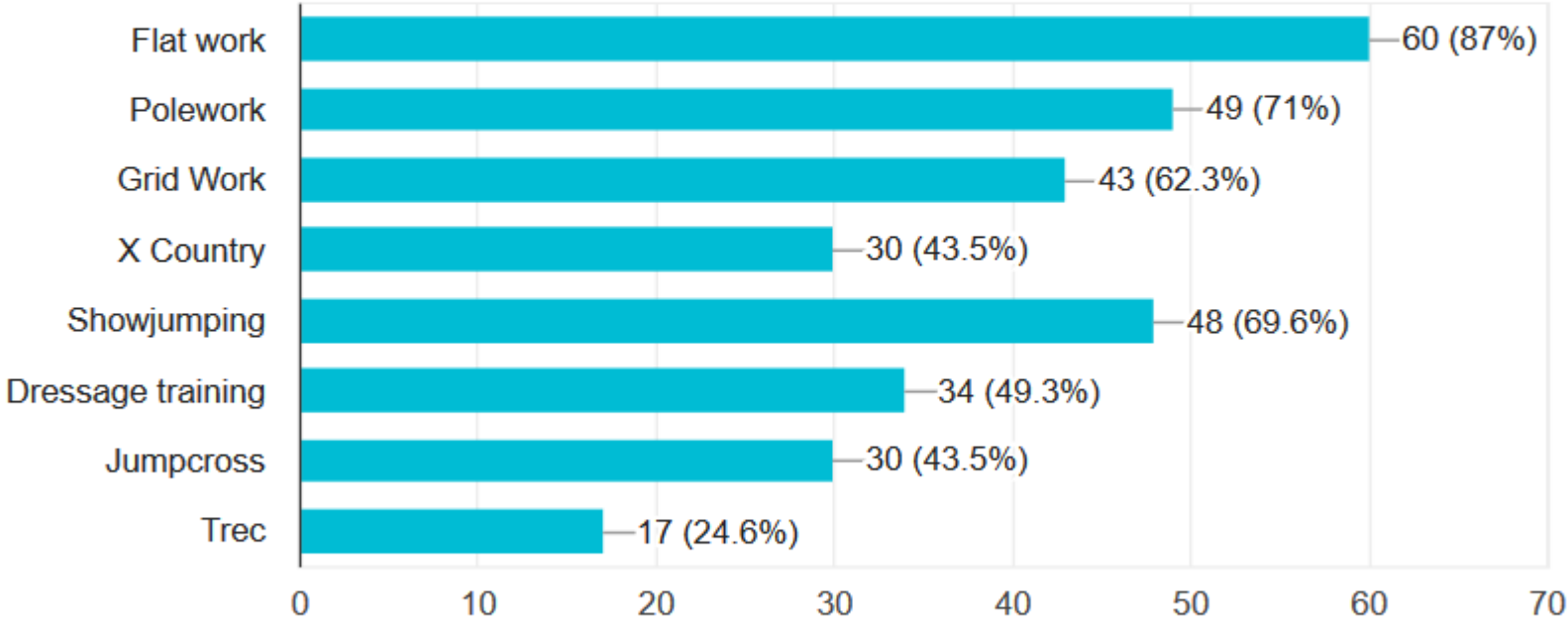
Tell us roughly how many times you've taken part in CRC events this year:



# Event Attendance

What do you prefer to do in instruction? You can select multiple options.

69 responses



Instruction

Please tell us below which you would like to see more or less of and any comments you have on the events themselves.

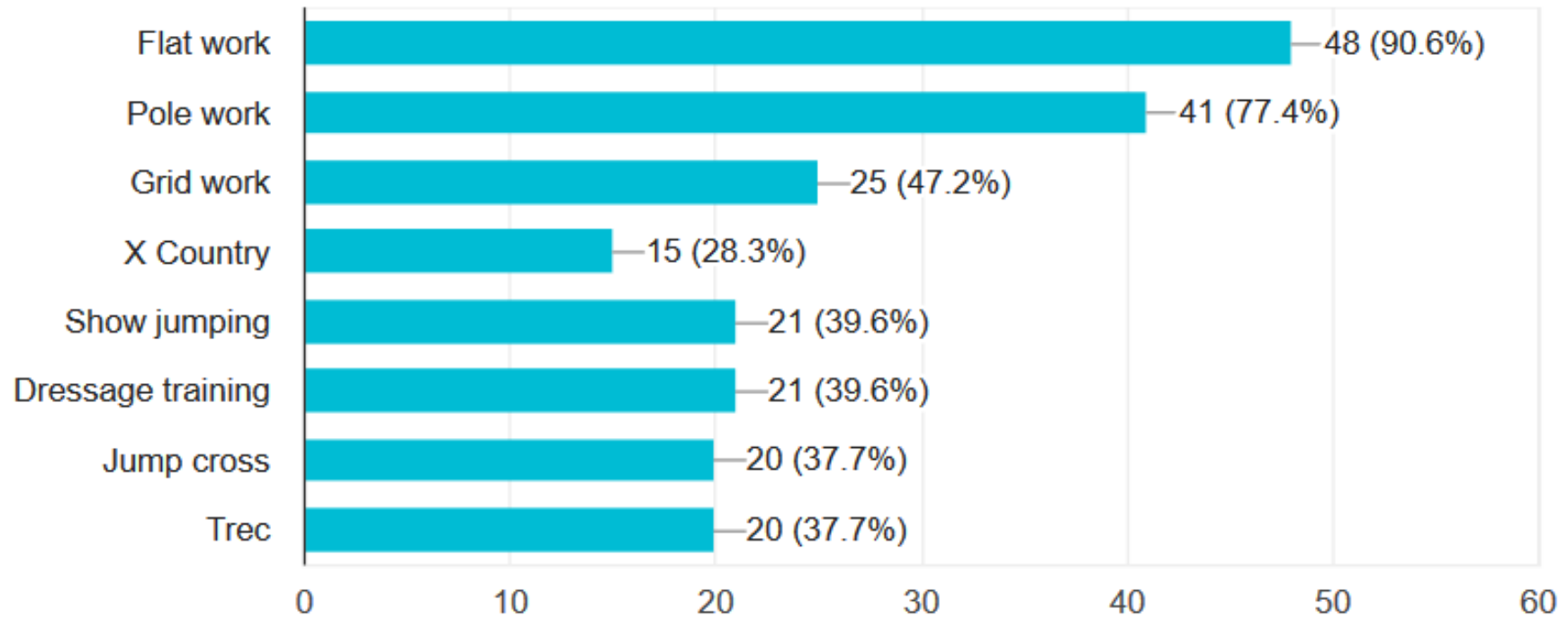
37 responses

Show jumping/Workers	8	
Polework/Gridwork	7	
Dressage	5	
Flat work	5	
XC / Jump Cross	5	Winter and summer
Evergreen	3	Fun, Jumping & young horses
Trec	2 + (1)	
Leagues (Jump/Dress)	2	
Hacks	1	
Visiting Instructors	3	
Good variety	4	
More variety	1	
Performance classes (show)	1	

Instruction

# What do you prefer to do in Evergreen lessons? You can select multiple options.

53 responses



Evergreen

Please tell us below which you would like to see more or less of and any comments you have on the events themselves.

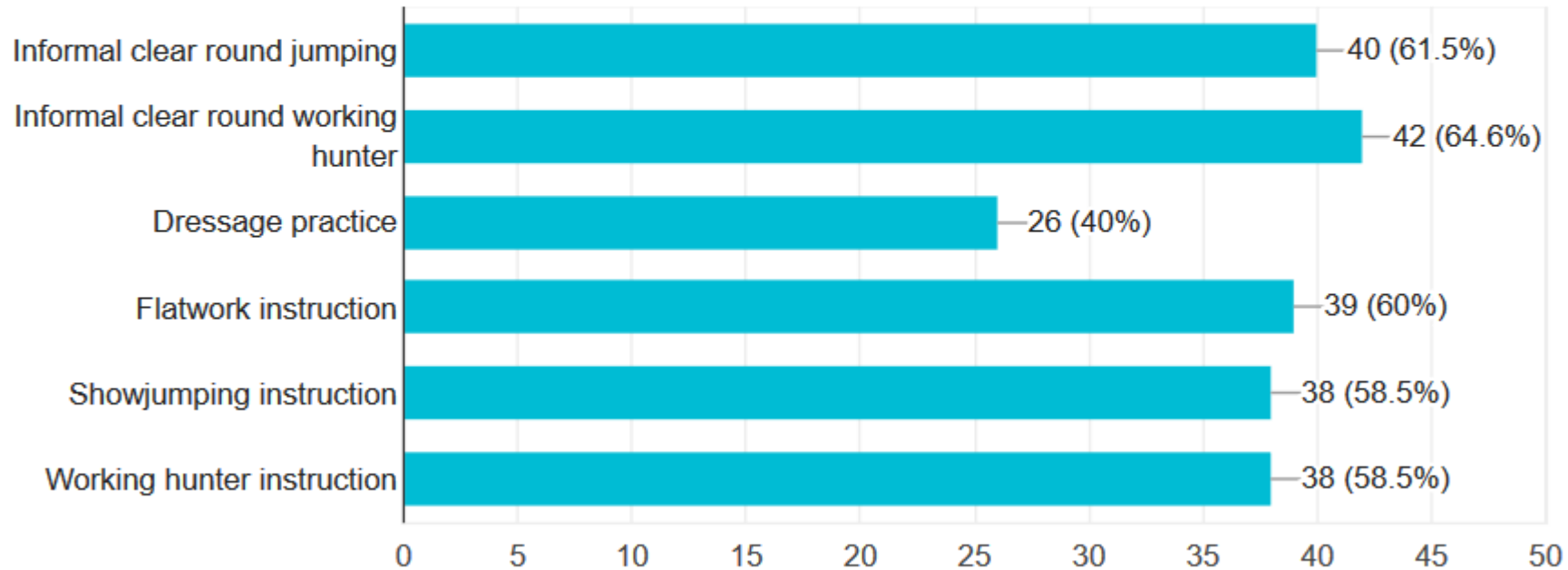
17 responses

Show jumping/Workers	2	incl young horses
Pole work/Grid work	2	
Dressage	1	
Flat work	4	
Trec	2	
Junior riders	3	
less riders in lessons	1	
Variety	1	

Evergreen

Which of the following would like to see as a club night. You can select multiple options.

65 responses



Summer Club Nights



Please tell us in below which you would like to see more or less of and any comments you have of the events themselves.

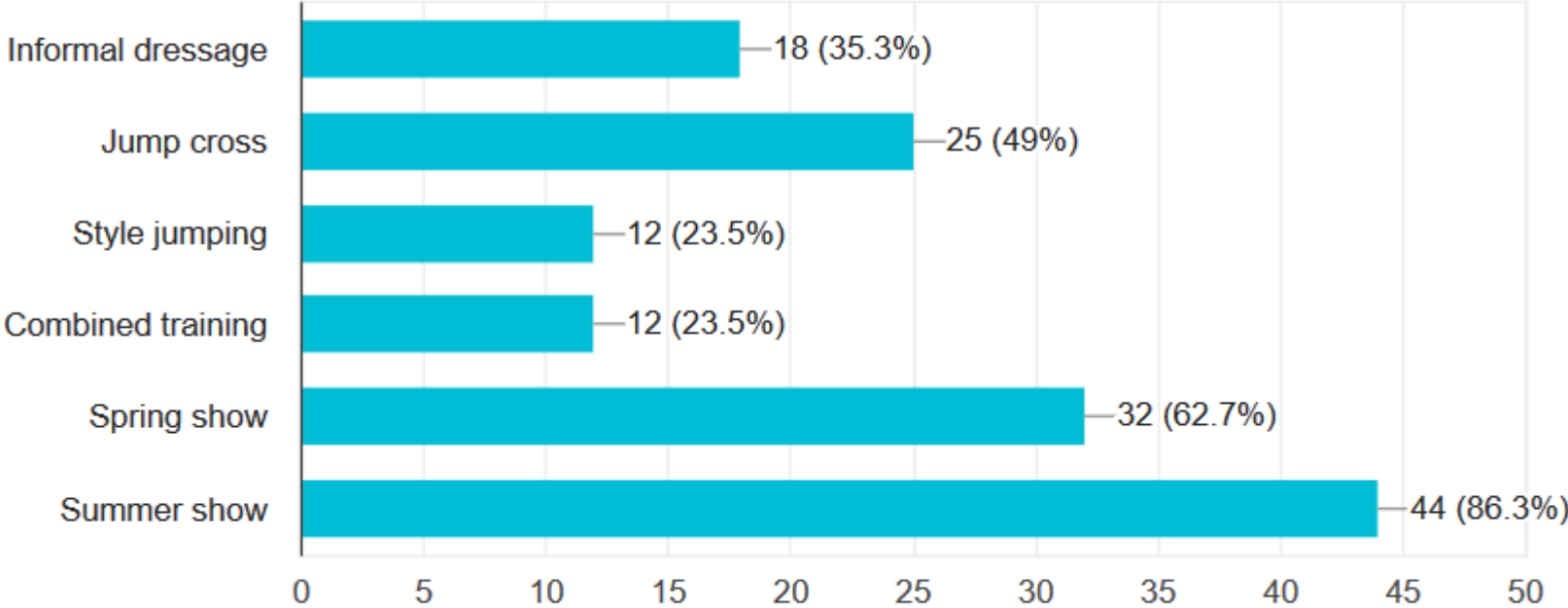
17 responses

Variety of instructors	1	
Indoor school	1	nervous horses outside is a problem
Clear round jumping	4	spooky fillers/ in evenings in winter
Dressage practice	1	outdoor school
Variety of events	1	
Show Jumping Inst	1	
Flatwork Instruction	1	
Informal Evening events	1	

# Summer Club Nights

Tell us which of the following you attended: You can select multiple options.

51 responses



Competitions

Please tell us below which you would like to see more or less of and any comments you have of the events themselves.

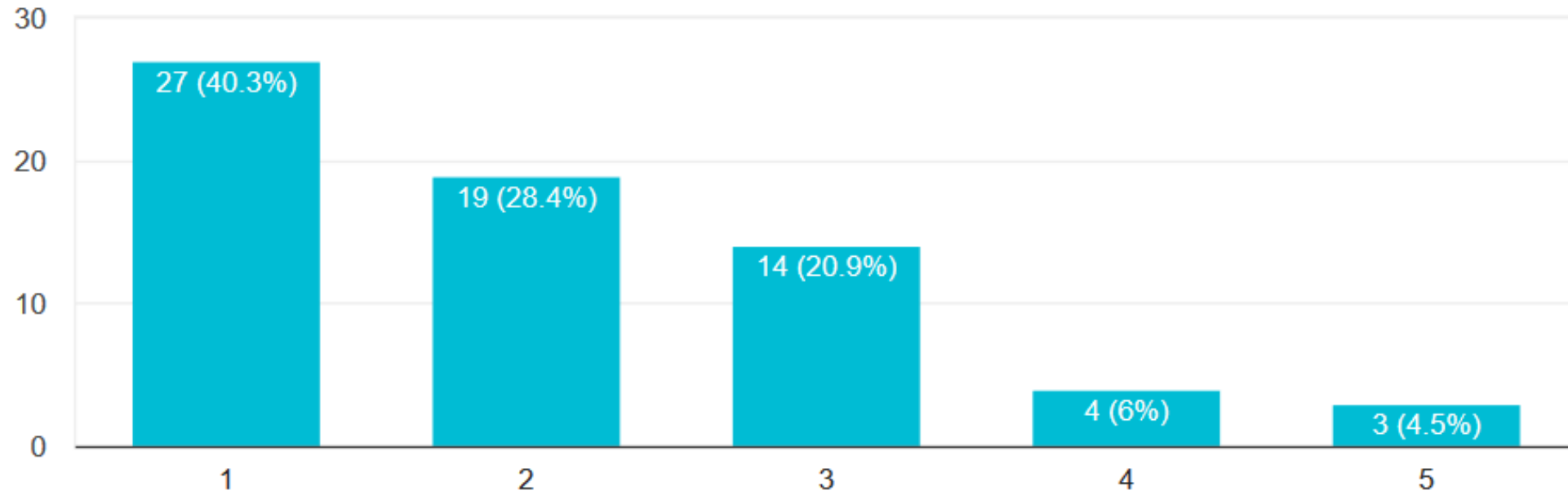
14 responses

Dressage	2	
Spring Show	1	Time
Style jumping	2	
Combined training	1	
Jumping league	2	
Remain as is	4	
Non competitive member	2	
Wanted to attend but couldn't	1	

# Competitions

Please rate the online entry system on ease of use 1 being very easy to use and 5 being difficult/complex

67 responses



Online Entries

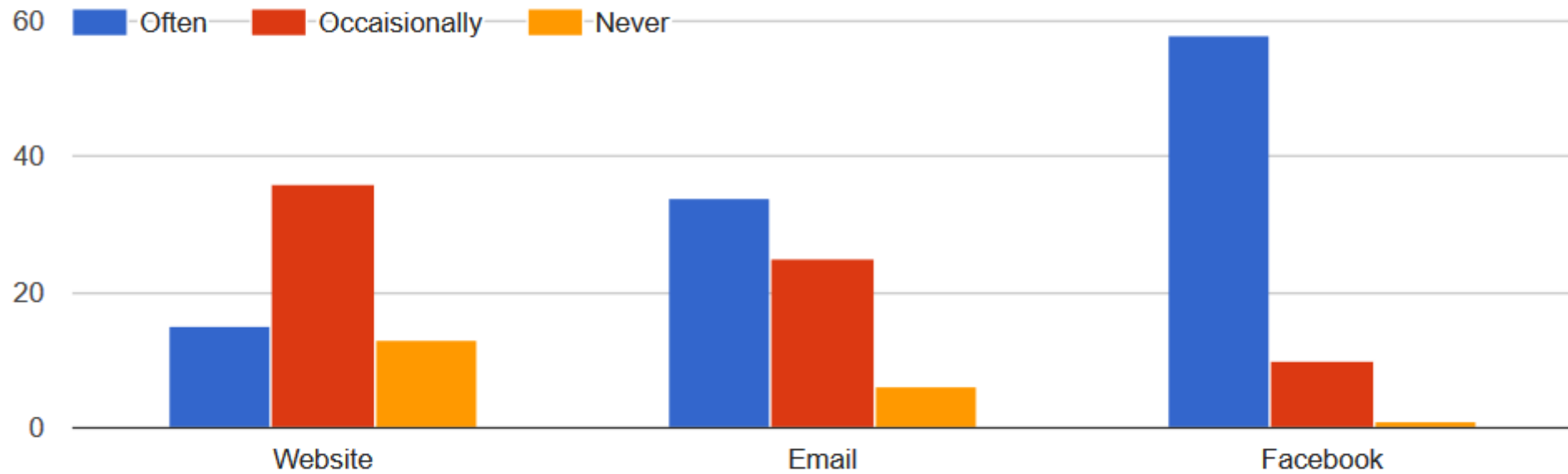
If you have experienced difficulties in using the systems please detail them below:

10 responses

No issues	5
Cannot find the link	2
Confusing to start	1
Sometimes give up	1
Couldn't pay	1
Only like for shows	1
Admin V helpful	1

Online Entries

What do you use and how often do you use to find out what is happening at Riding Club?



Communications

How good are we at telling you what you want to know and when you want to know it, please tell us what you think below:

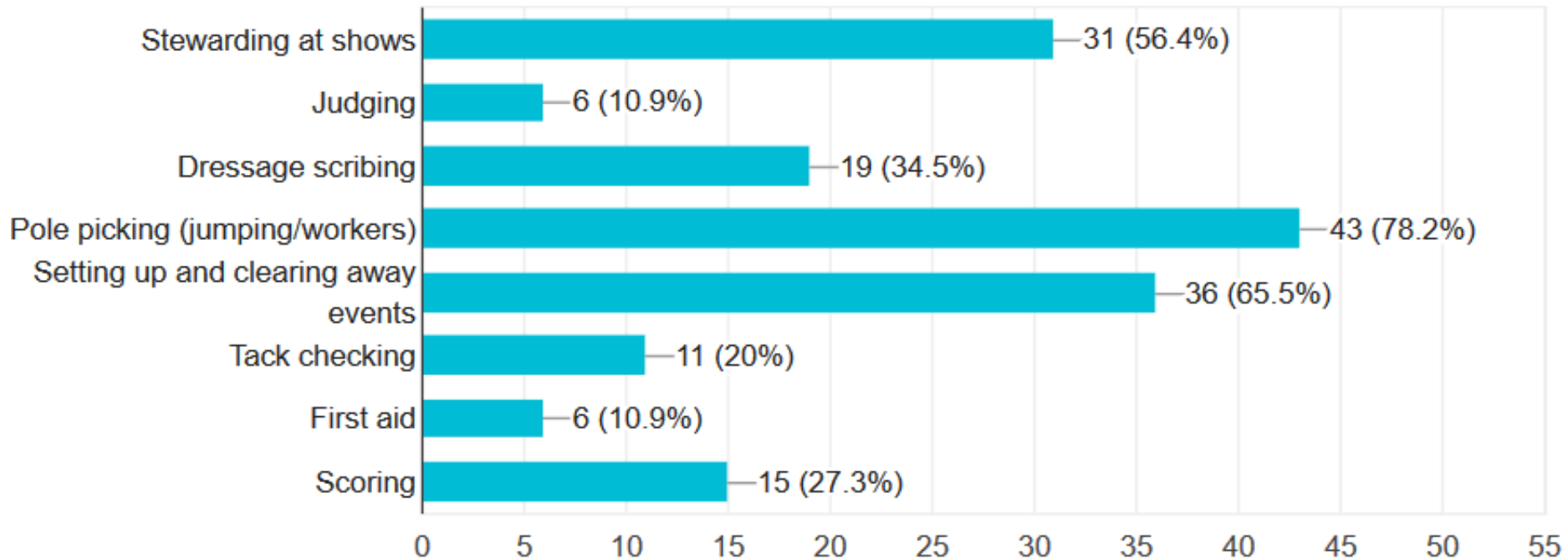
42 responses

Very Good/ Good	25
Not bad/ok	2
Poor/useless/shocking	3
Short notice/last minute	8
Website kept up to date	1
Very helpful	4
Fast FB response	4
Can't find on FB/notification problem	2
Like emails	3
Late notice ride times	2

# Communications

Please tell us if you would be prepared to volunteer at an event and what you would be prepared to do to help. You can select multiple options:

55 responses



# Volunteering



## Are there any other ways you could help?

16 responses

Happy to help - but	7
Volunteered parent	4
Coaching	1
Website/Communications	1
Not really	1
Too young	1
Experience of volunteers	1

# Volunteering

## Would you attend demonstrations and if so list 2 you would find interesting?

33 responses

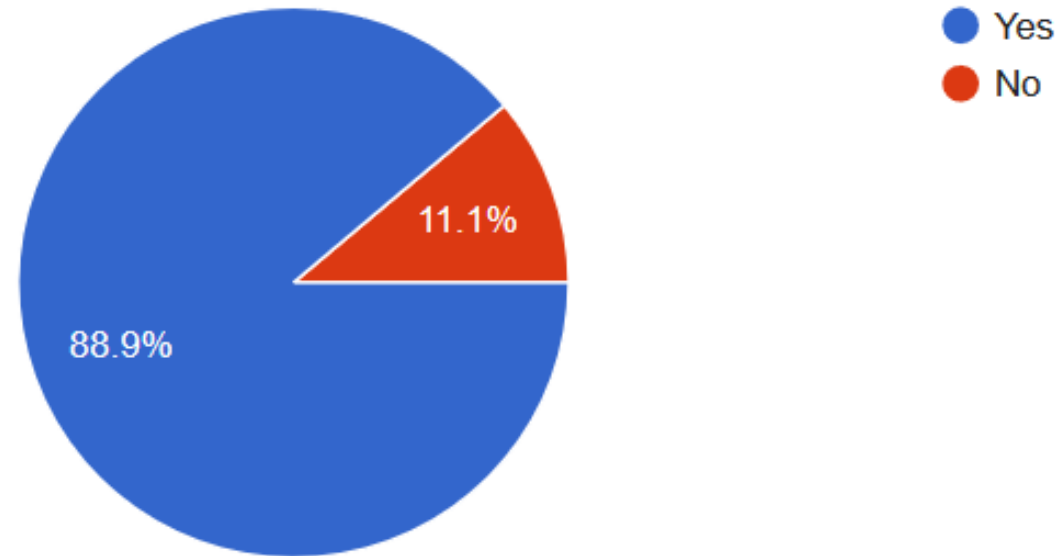
Anything	6	
Demo - performance/celebrity rider	2	not local
Showing/prep	3	Master classes
Show jumping	3	
Dressage	3	Scales/Medium upwards/judging
Loose Jumping	1	
Natural Horsemanship	2	
Saddle fitting/Tack Demo	2	
Caithness Hacking	1	
Coursebuilding	2	SJ and Grids
Biomechanics	4	
Horse health	2	backs/anxiety
Working Hunter	1	
Western riding	1	

# Demonstrations

Would you like to train together as a team before team events you have entered?



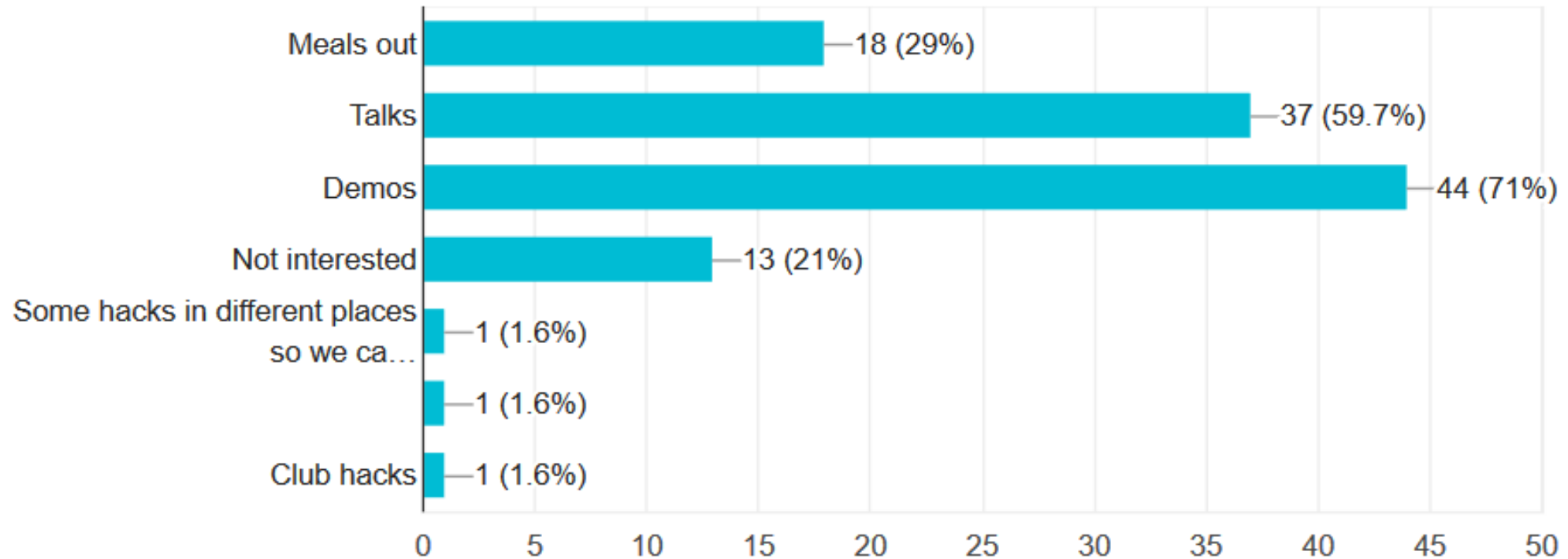
45 responses



Teamwork

Would you like us to organise social events? Which would you attend.  
You can select multiple options.

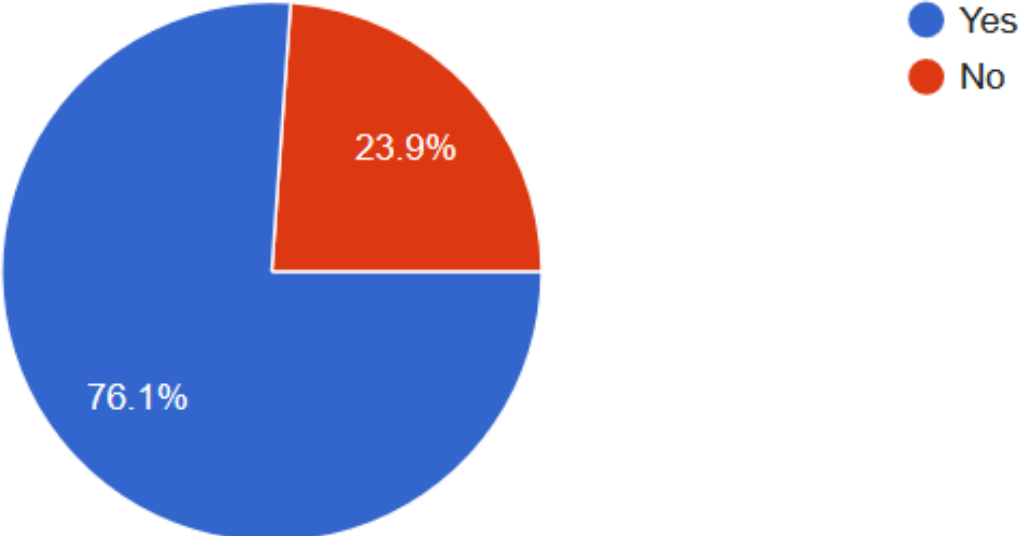
62 responses



Social Events

# Would you purchase Caithness Riding Club branded riding/leisurewear?

67 responses



# Club Merchandise

If you answered yes to the previous question, what items would you be prepared to buy?

46 responses

T shirt/Polo shirt	21
Fleece	14
Jacket	19
Hoodie	22
Sweatshirt	5
Shell Jacket	4
Baseball cap	4
zipped sweatshirt	4

Gillet	8
Old jump poles	1
Numnah	2
Riding Leggings	1
Rugby shirt	2
Hat Silk	1
Jogging bottoms	1

Club Merchandise

Based on your feedback, this is what we'll do:

## Instruction

Try and keep the variety  
Student instructors  
Times on a Thursday

## Evergreen

Who is an Evergreen rider  
Confidence building

## Competitions

Offer workshops for  
volunteers  
Spring/summer show

## Communications

New email system  
Help on getting notifications  
Look at connecting messages

## Online Entries

Bookmark or save a link  
We'll remind you

## Volunteering

Appoint a coordinator  
Points system

## Social/Demo

Evening event with David G  
Summer camp

## Teamwork

Opportunities be part of  
a team  
Look at sharing transport

## Club Merchandise

Most respondents want it !  
Will organise